# KNOW BEFORE YOU GO

#### **GENERAL INFORMATION**

FringeArts is located underneath the Benjamin Franklin Bridge at 140 N. Columbus Blvd. (at Race St.) Philadelphia, PA 19106.

The FringeArts building features the FringeArts Theater which can accommodate seating for up to 240 guests; a multipurpose studio space; and La Peg, a brasserie and beer garden.

#### **TICKETING**

You may purchase your ticket online (requires a credit card). If you buy your ticket online, you may print your ticket and bring it with you to the theatre or display the QR code on your smartphone or tablet.

Tickets are available to purchase at the door using cash or credit card (no checks) starting 1 hour prior to the performance.

You can call 215.413.1318 to order tickets by phone (requires a credit card).

#### FringeAccess Membership Program

Pennsylvania Access Card holders can receive up to four (4) tickets discounted to \$2 each for any FringeArts performance at the FringeArts Theater. Cards must be registered, either online during ticket purchase or in-person at our Fringe Arts offices. Tickets can be purchased online using your FringeAccess Membership login or by calling 215.413.1318. Tickets can be reserved by phone to be paid for at the box office before the show.

## **PARKING**

Limited, timed street parking is available along Columbus Blvd. (meters) and most streets in Old City (kiosks). The Parking lot adjacent to FringeArts is exclusively for Holiday Inn and is unavailable to FringeArts visitors.

However, limited wheelchair accessible parking is available. If you have accessibility needs please contact Patron Services at patronservices@fringearts.com or 215.413.1318.

### **ACCESSIBILITY**

Performances at FringeArts Theater provide accessibility services for individuals with physical disabilities and/or sensory differences.

- FringeArts Theater is equipped with a wheelchair accessible ramp entrance as well as an elevator. We have 20 wheelchair and companion seats available in the theater's standard layout. Please talk to the FringeArts Front of House manager upon arrival for assistance.
- Audio Description is available upon request with one month notice.
- Hearing Assistance Headsets, Ear Plugs, and Noise Canceling Headphones are available for all performances upon request at the FringeArts box office.
- Open Captioning is available upon request with one month notice.
- ASL Interpretation accompanies select performances. This service is available for any performance upon request with one month notice.
- Select performances at FringeArts are Relaxed Performances. Relaxed Performances are adapted productions that aim to reduce anxiety and accommodate audience members with sensory needs. Relaxed performances aim to create a supportive atmosphere, including adjusting light and sound levels, providing a 'cool down' area outside the theater space, and demonstrating an embracing attitude towards audience noise, movement in the auditorium, and audience members needing to enter and exit the theater space.

# All accessibility service requests require one month's notice.

To learn more about the available accessibility services please contact Patron Services at patronservices@fringearts.com or 215.413.1318.

\*\*\* Do note that FringeArts performances sometimes take place at other venues. This document pertains to FringeArts Theater in the FringeArts building.